

If you have tried to work with the [U.S. Citizenship and Immigration Services](#) and have had problems, we might be able to help you. Please return a completed [Privacy Act release form](#) to my office so that I may contact the USCIS on your behalf.

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#### **How Do I Renew My Green Card?**

If you are a permanent resident whose 10-year Form I-551 has expired or will expire within the next 6 months, you may renew your green card by filing a [Form I-90](#) , Application to Replace Permanent Resident Card.

To complete the form or obtain additional information, please visit

#### **How Do I Let BCIS Know If I Have Moved?**

You should complete Form AR-11, Alien's Change of Address Card.

To complete the form or obtain additional information, please visit

#### **I recently filed for Naturalization or a Green Card with the BCIS. How long will that take?**

To check processing times, please visit <http://dashboard.uscis.gov>

If you would like Congressman Bonner to inquire about the status of your naturalization or legal permanent residence, fill out a [Privacy Release Form](#) . As with all federal agencies, the USCIS will only *allow us to check the status of your petition if you give us your written consent by filling out the Privacy Act release form.*

### **I've tried calling the BCIS to ask a simple question, but can't get through. How do you call the BCIS?**

Please visit the USCIS website at <http://www.uscis.gov> for information. You can also try the USCIS toll-free number for general questions: 1-800-375-5283.

For additional USCIS phone numbers, please visit

### **How Do I Become a US Citizen?**

For information on U.S. citizenship, including applicable forms and instruction booklets, please visit the USCIS's webpage on Citizenship

### **Business and Immigration**

For information regarding working in the United States, or hiring legal immigrant workers, please visit the USCIS webpage on Working in the U.S.: